

Are you ready to migrate your Wellevate account to Fullscript?

It's almost time to move your practice and patients over to Fullscript, where you'll find a single, consolidated account for recommending and ordering supplements. We're looking forward to seeing you there!

Soon, you'll receive notifications inside Wellevate — as well as through email — to let you know it's time for you to make the move. In the meantime, use this checklist to ensure that your Fullscript migration is a seamless success!

- Make sure you have your sign-in details for your Wellevate account handy. This would be your email address and password(s).
- Prepare your patients for the move by letting them know what's ahead. Use our [ready-made email and social templates](#) to communicate the changes. When it's time, we'll let them know how to make the move, but it will help ensure that their experience is quick and easy if they also receive information from you personally.
- To make the transition seamless for your practice and patients, think about the different places outside of your Wellevate dispensary where you talk about your store and change those references to point to Fullscript. After you migrate, we'll automatically redirect anyone who lands on your Wellevate storefront to your new Fullscript landing page.
- Consider reviewing and bookmarking any web copy, social media mentions, or language in newsletters that reference Wellevate so they can be updated after you've moved to Fullscript.
- Familiarize yourself with the [patient experience](#) so you are best prepared to support your patients along their migration.
- When it's time for you to move to Fullscript, hit "start migration" from your Wellevate account or from our email communications about the move. You'll first need to create a Fullscript account if you don't have one. Then choose your account settings and set up your payout and tax details. Once you start the migration process, we'll move your Wellevate data and patient information to your new Fullscript account.
Note: The patient discount settings you had in Wellevate will not transfer over. If you're a practitioner with a profit account, you can easily update multiple patients' individual discounts at once using our [Bulk Discount editor](#) after you migrate.
- Connected to an EHR? Fullscript integrates with the same partners as Wellevate! Have your sign-in details ready to connect to your EHR as soon as you migrate.
- Keep Fullscript's Customer Success teams' phone number on hand in case you have any questions: 1 (866) 807-3828.

Want more info?

If you have additional questions, reach out to our Customer Success teams anytime.

[Email or chat](#)

1 (866) 807-3828

