



When Dr. J. E. Williams, OMD joined Fullscript, he had been frustrated with a competing vendor's usability as it was affecting his patient adherence. When he found out there was an EMR platform that could be integrated with Fullscript, he was excited about what this could mean for his practice and workflow.

Four months later, Dr. Williams praises Fullscript and his EMR software for the integration.

Dr. Williams

By the Numbers



35+ years of
clinical experience



130,000
patient visits



675 patients
on Fullscript



100% patient
adherence since
joining Fullscript



Fullscript's integration is simple, elegant and perfectly functional. My patients agree, and I've had literally 100% adherence since I started using Fullscript's integration. I do, I have, and I will continue to recommend Fullscript to both my colleagues and my patients."

– Dr. J.E. Williams





The challenge

Before Dr. Williams started using Fullscript through his EMR platform in February of 2018, patient adherence was one of his major pain points. Dr. Williams' patients were having trouble following his digital treatment plans and adherence was therefore decreasing in his practice.

"They had trouble logging on. Not everybody is great with technology and if they did complete an order, they would rarely re-order because they had trouble using the platform."



The solution

When Dr. Williams heard there was an EMR platform that could be fully integrated with Fullscript, he switched EMRs and signed-up with no hesitation because there was little to no learning curve.

"My new EMR is almost like a full-service practice management tool because it includes this integration. When the Fullscript solution presented itself, I was very pleased with it. It works seamlessly."



The result

Since using Fullscript through his EMR software, Dr. Williams has seen 100% adherence with his patients. Not only does he get notified when his patients are ordering his recommendations through Fullscript, but also when they are fulfilling refills made easy by Fullscript's automatic refill reminders.

"As soon as I integrated, not only was it super easy for me, but it was easy for my patients as well. I've never had a single glitch on the ordering, and that's what a patient wants."



About Dr. J. E. Williams, OMD

Dr. J. E. Williams is a highly respected integrative medicine clinician who treats the most difficult cases of chronic disease. He has revitalized patients with even the most severe stages of illness.

In 1984, Dr. Williams began his career in San Diego when he founded Ecology Medical Clinic with two other visionary doctors – one of the first integrative medical centers focused on allergies, environmental and food sensitivities, and chronic fatigue.

In 2010, he founded the nonprofit organization, Ayniglobal, with a mission to protect and preserve

traditional indigenous cultures and ancestral lands including people, animals, plants and water systems.

Today, Dr. Williams offers his clinical expertise to patients from all over the world, grounded in over 30 years of practice with more than 100,000 patient visits at the Florida Integrative Medical Center – one of the premier integrated medical groups in the Southeast.

In addition to his practice, he continues to write and to teach the new generation of integrative health care specialists.

