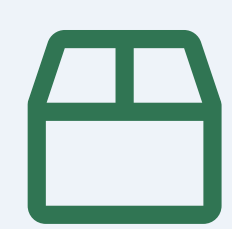


Continue getting your supplements on Fullscript

Exciting news! We're almost ready to connect your Wellevate account to a combined Fullscript account where you'll get healthcare's best supplements and all Wellevate and Fullscript features in one place!

Transferring your Wellevate account to Fullscript is fast, easy, and secure. Once complete, you can access your existing Wellevate recommendations and order history and order your favorite products directly in Fullscript.

Here's what you can expect from Fullscript



Convenience

Continue accessing your practitioner's advice and get healthcare's best supplements delivered right to your doorstep.



High-quality supplements

All brands offered on Fullscript prioritize quality through measures like contaminants testing and validation of ingredients and finished products.



Tools to keep you on track

Like Wellevate's Auto-Refill program, Fullscript offers **Autoship** that lets you schedule automatic refills. You'll also receive **reminders to order** based on your recommended dosage instructions.



Support you can count on

You'll have access to Fullscript's world-class Customer Success Team to help make your migration experience as easy as possible. As you're using Fullscript, you can access support whenever questions or concerns arise.

What do patients think of Fullscript?

"All my information from my Wellevate profile easily transferred over to my new profile on Fullscript. Everything was easy and seamless. All I had to do was update my financial information."

Kirk J. — Fullscript Patient

"I prefer getting my supplements from Fullscript because it's super convenient. I can trust the quality of the supplements, and the prices are actually pretty competitive with any other place that I've seen."

Omar M. — Fullscript Patient

What you need to know about the Fullscript migration

Why is my practitioner moving to Fullscript?

Welleve, the virtual dispensary your practitioner has been using to recommend supplements, has joined forces with Fullscript. Patients will be offered a single wellness experience on the Fullscript website. This will give you and your practitioner the combined power of the expertise, people, and technology of both platforms.

What does this change mean for me?

After your practitioner moves to Fullscript, you'll receive easy-to-follow instructions on how to use Fullscript so that you can continue to conveniently order safe, high-quality supplements.

When will changes begin to happen?

In June 2023, we will start moving practitioners and their patients from Welleve to Fullscript. Once your practitioner has made the transition, you'll be able to sync your accounts. There's nothing you need to do until you hear from us about next steps.

What's happening to my Welleve account?

Once you've been asked to migrate your account to Fullscript, **you'll have 14 days before your Welleve account becomes read-only**. You'll still be able to access your recommendations, order history, and past receipts, but you'll need to sync your accounts to place an order on Fullscript.

Will I still have access to my Welleve order history?

Yes, when you sync your accounts, your Welleve order history will be moved to your Fullscript account and made available in the Welleve tab of the order history page (labeled with the "W" logo).

Will I still have access to my personalized recommendations?

Yes, when you sync your accounts, your personalized recommendations will be moved to your Fullscript account and made available in the Welleve tab of the recommendations/prescriptions page.



Still have questions?

Reach out to Fullscript's Customer Success team:

[Email or chat](#) | 1 (866) 807-3828

